Connell's Building ("we", "our", or "us") is committed to protecting your privacy. This Privacy Statement explains how we collect, use, disclose, and safeguard your information when you visit our website connellsbuilding.com.au, use our services, or otherwise interact with us.

#### 1. Information We Collect

We may collect personal information that you voluntarily provide to us when you:

- Sign up for our services
- Contact us for support or inquiries
- Subscribe to newsletters or updates

#### This may include:

- Name
- Email address
- Phone number
- Payment information (if applicable)
- Other relevant details you provide

We may also collect non-personal information automatically when you visit our site, including:

- IP address
- Browser type
- Device information
- Pages visited
- Time spent on the site

### 2. How We Use Your Information

We use the information we collect to:

- Provide, operate, and maintain our services
- Improve user experience
- Send updates, promotional content, or important service notices
- Respond to user inquiries and support requests
- Comply with legal obligations

#### 3. Sharing Your Information

We do not sell, rent, or trade your personal information to third parties. We may share your data with:

- Service providers and partners who assist us in operating our services
- Legal authorities if required by law or to protect our rights

# 4. Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance user experience and collect usage data. You can adjust your browser settings to refuse cookies, but this may limit certain functionality.

#### 5. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, or misuse.

### 6. Your Rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal information
- Withdraw consent for data processing
- Object to or restrict certain processing activities
  To exercise these rights, contact us at admin@connellsbuilding.com.au.

### 7. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for the privacy practices of those sites and encourage you to read their privacy statements.

## 8. Changes to This Statement

We may update this Privacy Statement from time to time. The latest version will be posted on this page with an updated "Effective Date."

#### 9. Contact Us

If you have any questions about this Privacy Statement or how your information is handled, please contact us at:

Connell's Building admin@connellsbuilding.com.au 0410 315 196
ABN: 96 807 928 433
QBCC 15039720